

Thank you for choosing HughesNet.

GET TO KNOW YOUR SERVICE PLAN FEATURES

- Your service plan comes with a certain amount of data to use each month.
- You have No Hard Data Limits on your plan which means that even if you exceed your plan data, you will stay connected, but at reduced speeds until your next billing cycle.*
- You can track your usage on myHughesNet.com and the HughesNet Mobile App.

Tools & Resources

MORE ABOUT YOUR DATA

HughesNet residential customers have additional data available in the Bonus Zone. Consider scheduling your software updates to take advantage of this data. HughesNet for Business customers also have additional data known as Daytime Data. Visit **hninfo.us/bonuszone** for Bonus Zone and Daytime hours in your local area.

VIDEO DATA SAVER†

Your service plan is automatically set to download and stream video in DVD quality, so you can watch more videos using less data. Manage your Video Settings from myHughesNet.com or on the Mobile App.

GET SUPPORT WHERE YOU WANT IT

Read FAQs, chat with a representative, or join your peers in the HughesNet Community. Go to the Support page on myHughesNet.com. We're available 24/7.

Customer Care: 866-482-0596

For instructions on how to change your Wi-Fi password, go to **http://www.hninfo.us/wifipassword**

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*If you exceed your monthly plan data, you will experience reduced speeds, typically 1–3 Mbps, until the next billing cycle.

†Video is optimized to stream at DVD quality (up to 480p).

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HughesNet®



Welcome Guide

Start Here

REGISTER YOUR ACCOUNT
www.myHughesNet.com

View your data usage, find your monthly billing date, manage your services, update your payment method and more.

SIGN UP FOR ALERTS

Enroll to receive email and text alerts for data usage and billing reminders on myHughesNet.com. Register or Sign in and select ‘My Account’ at the top of the page and then ‘Notifications’ to manage your communication preferences.

DOWNLOAD THE MOBILE APP

Check data usage, days left in your cycle, enroll in HughesNet Alerts and more. Search ‘HughesNet Mobile’ in your app store. It’s free.

IMPORTANT INFORMATION TO KEEP

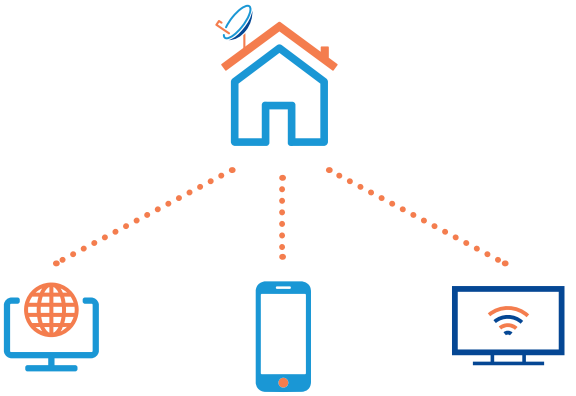
Account Number (SAN) _____

HughesNet Username _____

HughesNet Password _____

Wi-Fi Modem Password _____

Connected Devices



The number of devices you have connected to HughesNet affects your speed and data usage. For example, if you have cell phones, tablets, smart TVs and computers connected to HughesNet, they will share your speed and data and that may impact your performance.

For more information on understanding and managing your satellite Internet service, go to:

www.hninfo.us/datavideo



Videos

In just 2-minutes you will see where to access your personal account data, find your billing date, view your bill, understand how your satellite Internet service works and finally, how your online activity relates to your data and speed performance.

To watch the Getting Started with HughesNet video, go to:

www.hninfo.us/welcome

Get to Know Data Tokens

If you exceed your Data Service Plan, you will stay connected at reduced speeds until your next billing cycle. You may also purchase a Data Token that provides additional data to restore your service to full speed. Data Tokens are available in four different sizes to give you the additional data you need. Data Tokens do not expire and will remain available until they have been used. Learn more at:

www.hninfo.us/token