

Thank you for choosing HughesNet.

GET TO KNOW YOUR SERVICE PLAN FEATURES

- You have No Hard Data Limits on your plan which means that even if you exceed your service plan data, you will stay connected, but you may experience reduced speeds during high traffic periods until your next billing cycle.*
- You can track your usage on **myHughesNet.com** and the HughesNet Mobile App.

Tools & Resources

MORE ABOUT YOUR DATA

HughesNet residential customers have additional data available in the Bonus Zone. Consider scheduling your software updates to take advantage of this data. Visit **hninfo.us/bonuszone** for more information.

VIDEO DATA SAVER†

Your service plan is automatically set to download and stream video in DVD quality, so you can watch more videos using less data. Manage your Video Settings from **myHughesNet.com** or on the Mobile App.

GET SUPPORT WHERE YOU WANT IT

Read FAQs, chat with a representative, or join your peers in the HughesNet Community. Go to the “Support” page on **myHughesNet.com**. We’re available 24/7.

Customer Care: 866-482-0596

For instructions on how to change your Wi-Fi password, go to **http://www.hninfo.us/wifipassword**

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*If you exceed your monthly plan data, you may experience reduced speeds during high traffic periods until your next billing cycle.

†Video is optimized to stream at DVD quality (up to 480p).

1042586-0001, Rev C

HughesNet®



Welcome Guide

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Start Here

REGISTER YOUR ACCOUNT

www.myHughesNet.com

Pay your bill, check available optional services, check data usage, manage your services, billing preferences and more.

SIGN UP FOR ALERTS

Be the first to know about data usage, new products and services, exciting offers, and billing updates via email and text. Register or Sign in to myHughesNet.com, select “My Account” at the top of the page, then select “Notifications” to manage your communication preferences

DOWNLOAD THE MOBILE APP

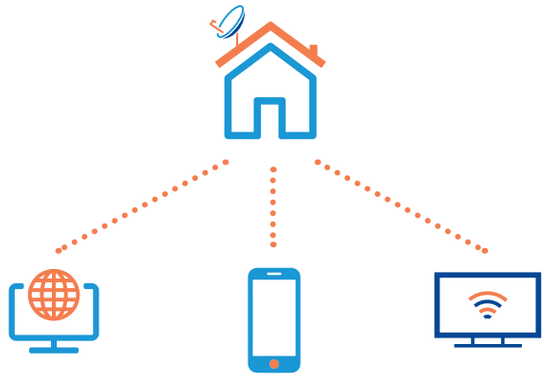
Get convenient on-the-go tools to manage your account and services with the HughesNet Mobile App. Simply search for ‘HughesNet Mobile’ in your app store or text ‘APP’ to 75720 from your phone to receive a download link.

IMPORTANT INFORMATION TO KEEP

Account Number (SAN) _____

Wi-Fi Modem Password _____

Connected Devices



The number of devices you have connected to HughesNet affects your speed and data usage. For example, if you have cell phones, tablets, smart TVs and computers connected to HughesNet, they will share your speed and data and that may impact your performance.

For more information on understanding and managing your satellite Internet service, go to:

www.hninfo.us/datavideo



Videos

In just 2-minutes you will see where to access your personal account data, find your billing date, view your bill, understand how your satellite Internet service works and finally, how your online activity relates to your data and speed performance.

To watch the Getting Started with HughesNet video, go to:

www.hninfo.us/welcome

Get to Know Data Tokens

If you exceed your monthly plan data, you may experience reduced speeds during high traffic periods until your next billing cycle. You may also purchase a Data Token that provides additional data to restore your service to full speed. Data Tokens are available in four different sizes to give you the additional data you need. Data Tokens do not expire and will remain available until they have been used. Learn more at:

https://hninfo.us/tokens